



RezEasy

Software for the travel
and hospitality industry

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RezEasy Portal – Multi-Hotel Booking System



RezEasy Hotel Reservation Portal is a complete package that allows travel and booking agents to offer an online reservation portal to hotels, motels, villas and holiday apartments.

RezEasy Portal is a mobile friendly booking system and includes interfaces for PC and smartphone/tablets. The program will auto-detect the device and display pages formatted to give the users the optimum experience based on their screen size.

A professionally designed template, installation and testing is carried out by Hallisoft as part of the purchase price. You can determine how to run the portal and what to charge each property owner. **There is no commission or monthly fee to pay to Hallisoft - just the initial cost of the software.** Therefore, all the income generated by the portal is yours.

How it Works

Sign Up:

Property owners visit your site and sign up for your reservation portal. You set the fee that each property owner pays and the terms and conditions of the contract. Payment could be an annual fee, percentage of each booking or a combination of both.

Acceptance:

When you approve the listing the property owner receives (by email) a User ID and password to access the portal.

Property Owner Input:

The property owner enters details online via a web browser. Details include description, map & pictures, facilities, rooms rates, booking restrictions, special offers etc. The property is now available for booking.

Booking Rooms

Finding a Room

- Visitors can search for available hotel by any combination of dates, area, place, district, price range, class (star rating) and property type. The search results can be filtered and sorted..
- Full details of available rooms including the total price and daily rate are made available to the visitor.
- Visitors know exactly what the total cost will be, no nasty surprises on the check-out page.

Reservations

- Visitors can book one or more rooms at the same time. Payment can be made by PayPal, bank transfer or via a payment system.



- Meals and optional extras can be included on reservations. These can be charged per room per night, per person per night, per person or per booking.
- Guests can change and cancel reservations before check-in. You specify the minimum number of days prior to check-in when these changes can be made.
- Reservations are automatically added to the database and will be instantly available in the Back Office System.

Room Rates, Packages & Offers

- Property owners define rates for Online Reservations (they can have different rates for agents and corporate clients).
- Rates are set in the Back Office System and any changes are instantly available for Online Reservations.
- You can set up discounts and promotional codes.
- Owners can create special packages and offers that apply between dates that you specify.

Flexible Booking Restrictions

- Owners can restrict visitors to booking a minimum number of nights between certain dates such as public holidays.
- Owners can restrict visitors to booking a minimum number of nights if their stay spans a weekend.
- Owners can restrict visitors to booking exact numbers of nights, example: 3,5,7,14,21
- Owners can specify an arrival day or allow arrival on any day of the week.
- Owners can specify a leadtime (minimum number of days between booking and arrival).
- Owners can collect the names of all guests on the reservation confirmation page.

Easy Navigation and Display

- Visitors can easily navigate through the website and view detailed information.
- Display full details of any property, amenities, rooms, rates etc. including location information and map.
- An interactive picture gallery and guest reviews are also available.
- Email Confirmations
- Automatically send pre-arrival reminder and post-departure email to guests.
- Reservation confirmation automatically sent to the guest by email (with a copy to you and a cc address).
- Customizable Templates
- Select any of the custom designs.
- Website templates, email and invoice templates are fully customizable - text, fonts, colours, images etc.

Languages & Currencies

- Create the Online Reservation System in up to 8 languages (professional translations supplied on request - additional charges apply).
- Display prices in up to 8 currencies.
- Connects to over 35 different payment systems



- Allow guests to pay in the currency of their choice (requires a multi-currency payment system).

Online Payments

Payment can be made by PayPal, bank transfer or via a payment system (RezEasy is pre-configured for 36 different payment systems)

Back Office System

The Back Office System is available to each property owners. They can login and manage all of their details and rates etc. There is also a main admin area where the portal administrator can set global parameters such as currency, tax rates, surcharges, discounts, payment options, form layout and text etc.

Reservations & Guests

- Create new reservations.
- Add meals and optional extras to reservations. These can be charged per room per night, per person per night, per person or per booking.
- Change and cancel reservations.
- Save full guest details.

Room Rates

- Create any number of rate codes.
- Rates can be Seasonal (calendar dates), Flexi-Rate (calendar dates with different rate at weekends), or Day-Week-Month.
- Rates can be per room or per person.
- You can have several rate codes for the same room type, and the rates can be different types.
- Rates can be changed quickly and easily for any day or block of days.
- Charge different rates for this year and next year.
- Rates can be increased/decreased globally (all rates) by a percentage or fixed amount.
- Copy rates and increase/decrease by a percentage or fixed amount.

Availability

- Check or view availability (inventory) either as a calendar or bulk update.
- Set different allocations for agents and corporate clients.

Management & Reports

- Set agents/corporate client rate code, room allocation and commission.
- Allow selected agents/corporate clients to login and make/change/cancel reservations based on their rate code and allocations.
- Full range of reports for reservations and financial.

Email & Miscellaneous

- Automatically send pre-arrival and post-departure email to guests.



- Send reservation confirmation by email.
- Send personalized email to a guest or mailing lists.

Agent/Corporate Client Module

This is an application designed to allow agents or corporate clients to make, change and cancel reservations online. Each agent/corporate client can be configured with a room allocation, room rate and (optionally) a discount. You can turn, on or off, the ability for individual agents/corporate clients to login and booking online. The program is part of the RezEasy Single system and is included as part of the package.

When a reservation is created, changed or canceled the RezEasy database is updated immediately and you will be able to access the reservation. Email confirmation messages are sent to you and the agent/corporate client. Details of the reservation can be printed and given to the guest. If you have configured a discount for the agent/corporate client the rates shown on the guest voucher do not include this discount.

Reservations

- New Reservation
- Cancel a Reservation before check-in
- Modify a Reservation before check-in
- View Current Reservations (ie. not checked-out)
- View Reservation History

Rooms

- Availability by Room Type (based on the agent/corporate client allocation not total number of rooms)
- Room Details
- Room Rates (this is the rate code that property owner applies to the agent/corporate client)

Transaction Manager Module

This is an application designed to record credit card details and store them to the RezEasy database. These transaction can then be processed using your existing merchant account or virtual credit card terminal.

The program is part of the RezEasy Single system and is included in the package. You can also (optionally) connect Transaction Manager to the preCharge system which adds comprehensive credit card transaction fraud scoring.

All credit card details are encrypted before being stored to the database. Selected RezEasy users (those with access to financial data) can login and view or print details.

Transaction Manager can be included in RezEasy configuration as one of the payment methods for the Online Reservation System. Typically you would use the program where you don't want to take an



immediate payment for an online reservation, and prefer to just hold the card details as a guarantee against a no-show.

Channel Manager Module

RezEasy's Channel Manager module automatically updates your inventory and rates in the Global Distribution Systems (GDS) and Last Minute Booking Sites where you list your rooms. Reservations taken on these sites are automatically added to RezEasy's database, inventory is reduced thus avoiding double booking and the need to make manual updates.



The channel manager connects with over 170 GDS and distribution channels including:

- Agoda
- Alpharooms.com
- Asia Travel
- Avvio
- BedBooker
- Booking.com
- BookingButton
- Bookit.com
- Expedia
- GTA-Travel
- Getaroom.com
- Globekey
- Globeres
- HRS
- HotelClub
- Hotelbeds
- Hotwire
- Last Minute.com
- LateRooms
- Orbitz
- Travelocity (GHE)
- Venere
- Wotif

RezEasy's Channel Manager works via a third party (Siteminder or Octorate) and additional charges will apply.

A Full Range of Reports

Financial

- Annual Sales *Annual sales made via RezEasy*
- Monthly Sales *Monthly sales made via RezEasy*
- GDS Sales *Reservations received from GDS systems like Booking.com and Expedia (require the Channel Manager Module)*



Online Transactions *Transaction details for online payments. If you are using Transaction Manager this will include card details.*

Reservations

Arrivals *Reservations where the guest is due to arrive on the dates you select. The report can be shown for the current date, a future date or date range*

Departures *Reservations where the guest is due to depart on the dates you select. The report can be shown for the current date, a future date or date range*

In-House *Reservations where the guest is currently in-house*

Guests

In-House Guests *All in-house Guests for the current date. The report is for the main guest only and shows brief details for each guest*

Mailing List *All Guests that are on your mailing list*

Rooms & Rates

Availability *The rooms available for the period you select*

Rates *Room rates for the rate codes that you have set up*

Admin Reports

Monthly Sales Totals *Total sales for each property in each month of the year*

Monthly Sales/Property *Total sales for each property for each month of the year*

Annual Sales/Property *Total sales for each property for this year and last year*

Sales/Country *Total sales for all properties by country (current year)*

Agents *Agent/Corporate Client details*

Users (Staff) *User login details*

What does it Cost?

The price of RezEasy Portal is based on the number of hotels, Motels, Guesthouses, B&B's etc. that you can add to the system:

- Up to 500: \$799 (£535) (€735)
- Up to 1000: \$899 (£600) (€825)
- Up to 2500: \$999 (£670) (€919.08)
- More than 2500: \$1,299 (£870) (€1,195)



What You Get

- Installation on your website or server
- RezEasy Portal to use as long as you wish with no additional charges
- Free updates for 3 months from the date of purchase
- Free support for 3 months from the date of purchase
- Free security updates and patches for 3 years

* Please note that we reserve the right to change prices, support and upgrade details should the needs arise. Exchange rates are correct at the time this brochure was printed.

RezEasy Portal Demo



Select a demo to view

[Main Admin & Global Configuration](#)

[Back Office Administration](#)

[Agent/Corporate Client Module](#)

[Online Reservations](#)

System Requirements

The Website

- Business class Linux or Windows website hosting (Linux recommended).
- Cgi scripting (Perl)
- MySQL database

Accessing RezEasy Single

- Internet connected device (PC, Mac, Linux box, Apple or Android tablet or smartphone)
- Web browser (RezEasy is compatible with all major browsers)

