



RezEasy Cloud

Property Management System

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RezEasy Cloud PMS - Property Management + Booking Engine:

A cloud-based property management system (PMS) like RezEasy simplifies hotel operations, reduces manpower and allows staff more time to concentrate on guests. RezEasy has hundreds of features and represents the future of hotel PMS with its integrated Web Reservations, Channel Manager Module, Agent/Corporate Client Module, Transaction Module, Guest Module, multi-property and multi-language capabilities. Hoteliers benefit from improved PMS accessibility, flexibility, reduced overhead and technical frustrations.

Easy Set-up & Operation

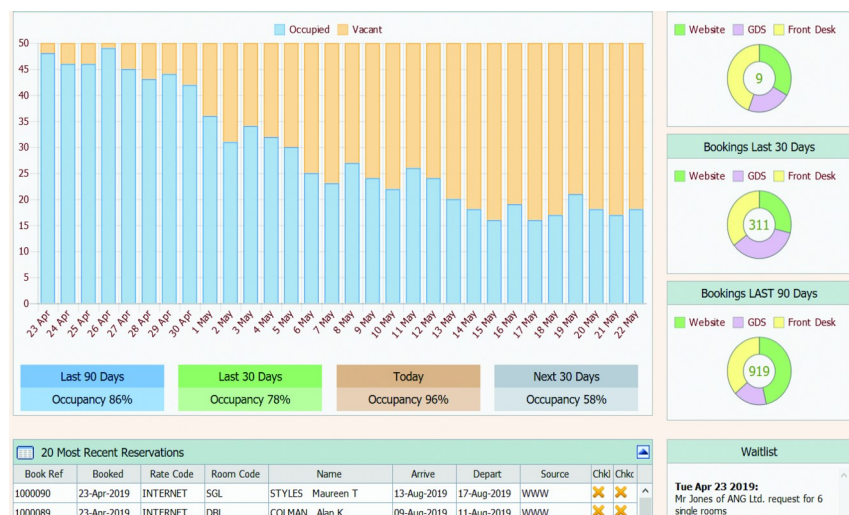
RezEasy uses the Internet so there is no need to install or maintain complicated computer software. It can be installed in one of two ways:

Anywhere Access

All you need to access RezEasy is a device with an Internet connection. Your Property Management System is accessible to satellite offices and remotely located personnel. Using system profiles, you determine who has access to RezEasy and from where.

The Property Management System (PMS)

RezEasy is much more than a web-based reservation system; it is a powerful Property Management System designed to meet all of your front and back-office needs. The use of web technology means that you can access the system from any computer or tablet that has Internet access.



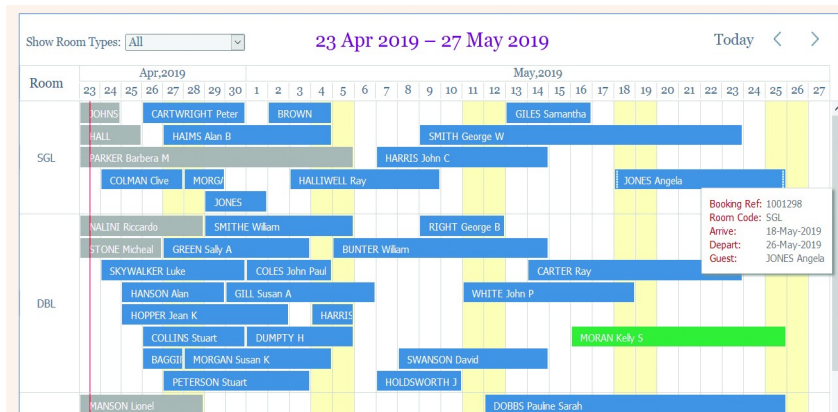
Dashboards

Reservations, In-House, Financial & Management dashboards show you what's going on at your property, hour-by-hour, day-by-day.

Use the dashboard to organize daily operations, view of what's going on at your property, streamline operations, and save time.

Calendars

The Reservations, In-House & Management calendars are a visual representation of your property. They show you real, updated availability with drag & drop reservation creation, arrival & departure date changes, room moves to maximize your property's efficiency.



When you create reservations, change dates, room type or move a guest to another room RezEasy automatically checks availability, the maximum and minimum occupancy of the selected room and, for changes, updates the room rate for remaining days of the guests stay.

Reservations & Guests

- Individual, group, virtual reservations and day rooms.
- Two or more virtual reservations can be associated with a real reservation to create a sharing reservation or multiple guest folios for the same room.
- Add meals and optional extras to reservations.
- Change and cancel reservations, update in-house reservations, create room moves, assign rooms, check-in and check-out guests, add to wait list etc.
- Save full guest details including credit card and attachment (scan of passport or driving license for example).

Room Rates

- Create any number of rate codes.
- Rates can be Seasonal (calendar dates), Flexi-Rate (calendar dates with different rate at weekends), or Day-Week-Month. Rates can be per room or per person.
- You can have several rate codes for the same room type, rates can be different types.
- Rates can be changed quickly and easily for any day or block of days.
- Charge different rates for this year and next year.
- Rates can be increased/decreased globally (all rates) by a percentage or fixed amount.
- Copy rates and increase/decrease by a percentage or fixed amount.

Availability

- Check or view availability (inventory) by room type or room number, easily calculate cost of a stay.
- Temporarily block rooms or take them out of service.
- View room status: vacant, occupied, arriving, departing, allocated.

Housekeeping

- Housekeeping including room status, linen and towel changes, cleaning schedule and tasks, vacant room list etc.
- Create breakfast list and meal plan lists.

- Define laundry items, laundry list, collect and return guests laundry, auto-calculate totals and add to guest folio.

Management

- Create agents/corporate clients and set a rate code, room allocation and commission.
- Allow selected agents/corporate clients to login and make/change/cancel reservations based on their rate code and allocations.
- Reports for reservations, management, housekeeping and financial/POS.

Financial & POS

- Post rates using the Night Audit system or post when the guest Checks-In.
- Full POS (Point of Sale) system - sales departments, categories and stock control.
- Export reservations and financial data to a spreadsheet.
- Import sales data into RezEasy via an XML file or CSV file.
- Create agent/corporate client and group invoices.

Guest Portal

- Guests can make a new reservation, change or cancel an existing reservation before arrival (subject to the booking restrictions that you set).
- Guests can self check-in and check-out. Any outstanding folio balance must be cleared before self check-out completes. Payment is made using one of the many payment systems pre-configured in RezEasy PMS.
- You will receive a notification via email when a guest uses the self-check-in/check-out service.
- Guests can view their current, future and past reservations, and if they are staying at your hotel, they can view their folio details and balance.
- The Guest Portal includes additional features to update the guest profile and settings.
- You can also add local information, photos and things to do on the pages available to the guest.

Email & Miscellaneous

- Automatically send pre-arrival and post-departure email to guests.
- Send reservation confirmation by email, personalized emails to guests or mailing lists and create email and letters/notices.
- All email, letter/notice and invoice templates are fully customizable. Guest bills can be printed in different languages (when multi-language feature is used).
- Allow in-house guests to login and check their bill.
- Includes staff bulletin board and notices.

A Full Range of Reports

RezEasy Cloud includes a full range of reports:

Financial

- Cashiers Report
- Deposit Aging Report
- Guest Folios
- Guest Ledger Balance
- Lodging Charges
- Online Sales
- Online Transactions
- Payments
- Rate Check Report
- Reconciliation
- Refunds
- Revenue Report
- Sales by Date
- Sales by Department
- Sales & Tax Receipts
- Sequential Transactions

Reservations

- Future Reservations
- All Reservations
- Arrivals
- Departures
- In-House
- Future Group Reservations
- All Group Reservations
- Group Arrivals
- Group Departures
- Groups In-House
- Future Virtual
- All virtual Reservations
- Virtual Arrivals
- Virtual Departures

Housekeeping

- Breakfast/M meal List
- Cleaning Checklist
- Cleaning Schedule
- Laundry Items/Prices
- Laundry Service

Rooms & Rates

- Room Types & Rooms
- Rate Codes & Rates
- Meals & Extras

POS

- Stock & Sale Units
- Items for Sale
- Low Stock by Code
- Low Stock by Name

Management

- Agent Allocations
- Changed Rates Report
- House Status
- Management Report
- Reservation Forecast
- Staff/Users
- Zero Rate Report

Guests

- All Guests
- Guest Flights
- Guests History
- In-House Guests
- Find a Guest

Miscellaneous

- Address Book
- Airports
- Business Sources
- ID Types
- Payment Methods
- Transport Companies

Integrated Web Reservations

With RezEasy's integrated Online Reservation System each booking from your website is instantly added to the database used by the Property Management System, and room inventory is updated in real time.

The system is mobile ready and auto-detects the visitor device and selects the appropriate interface for computer, tablet or smartphone.

Finding a Room:

- Visitors can find one or more available rooms using a search form or by selecting directly from a calendar.
- Full details of available rooms including the total price and daily rate are made available to the visitor.
- Visitors know exactly what the total cost will be, no nasty surprises on the check-out page.

Room Rates:

- Designate a rate code that is used for Online Reservations.

- Rates are set in the Property Management System and any changes are instantly available for Online Reservations.
- You can set up discounts and promotional codes.
- Package your rooms with other products to create unique offerings. Select when these offers are available, the rooms types and number of persons per package.

Flexible Booking Restrictions:

- Restrict visitors to booking a minimum number of nights between certain dates such as public holidays.
- Restrict visitors to booking a minimum number of nights if their stay spans a weekend.
- Restrict visitors to booking exact numbers of nights, example: 3,5,7,14,21
- Specify an arrival day or allow arrival on any day of the week.
- Specify a leadtime (minimum number of days between booking and arrival).
- Collect the names of all guests on the reservation confirmation page.

Email Confirmations:

- Automatically send pre-arrival reminder and post-departure email to guests.
- Reservation confirmation automatically sent to the guest by email (with a copy to you and a cc address). Automatically send a review request post stay.

Customizable Templates, Languages & Currencies:

- All website, emails and invoice templates are fully customizable - text, fonts, colours, images etc. Multi-language and multi-currency capabilities.
- Allow guests to pay in the currency of their choice (when using multi-currency).

Online Payments

Payment can be made by PayPal, bank transfer or via a payment system (RezEasy is pre-configured for 36 different payment systems)

Google's Free Booking Links

Google is making it free to appear in the booking links shown in Google search. Over 120 hotels using RezEasy are already taking this fantastic opportunity to receive bookings directly from search results at 0% commission!

Agent/Corporate Client Module

This is an application designed to allow agents or corporate clients to make, change and cancel reservations online. Each agent/corporate client can be configured with a room allocation, room rate and (optionally) a discount. You can turn, on or off, the ability for individual agents/corporate clients to login and booking online. The program is part of the RezEasy Cloud system and is included as part of the package.

When a reservation is created, changed or canceled the RezEasy database is updated immediately and you will be able to access the reservation. Email confirmation messages are sent

to you and the agent/corporate client. Details of the reservation can be printed and given to the guest. If you have configured a discount for the agent/corporate client the rates shown on the guest voucher do not include this discount.

Transaction Manager Module

This is an application designed to record credit card details and store them to the RezEasy database. These transaction can then be processed using your existing merchant account or virtual credit card terminal. The program is part of the RezEasy Cloud system and is included in the package.

All credit card details are encrypted before being stored to the database. Selected RezEasy users (those with access to financial data) can login and view or print details.

Typically you would use the Transaction Manager where you don't want to take an immediate payment for an online reservation, and prefer to just hold the card details as a guarantee against a no-show.

Channel Manager Module

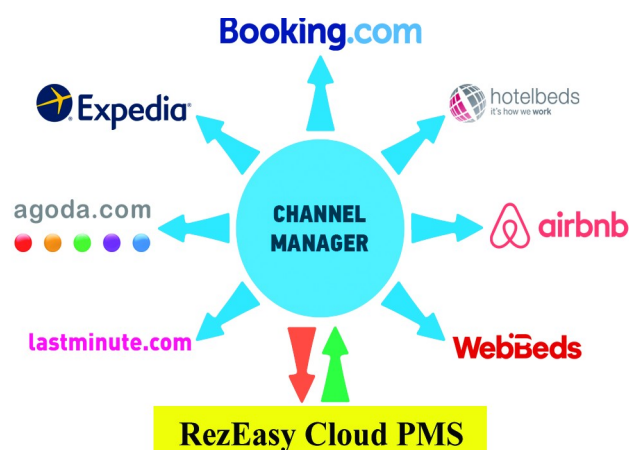
RezEasy's Channel Manager module automatically updates your inventory and rates in Global Distribution Systems (GDS) and Last Minute Booking Sites where you list your rooms. Reservations taken on these sites are automatically added to RezEasy's database, inventory is reduced thus avoiding double booking and the need to make manual updates.

You can now manage your inventory and prices in one place. Any rate configured in RezEasy can be set as the Channel Manager rate which is used to update each GDS. Each time that rate or inventory changes all GDS systems are updated automatically.

RezEasy's Channel Manager works via a third party (Siteminder, Octorate, eZee or Resiliva) and additional charges will apply.

Channels

Over 200 GDS and distribution channels are available including all of the most popular OTA's and GDS:



What Does it Cost?

RezEasy Cloud package includes the Property Management System, Online Reservation System, Agent/Corporate Client Module, Transaction Manager Module, Guest Portal and setup on your website.

Direct Purchase:

You pay a one-time fee and we install the software on your website. That's it, nothing more to pay - no commission, no monthly fees! The price is based on the number of rooms and starts at \$649 (£520) (€605) for 25 rooms. *

What You Get

- Installation on your website or server.
- RezEasy Cloud program to use as long as you wish with no additional charges.
- Free updates for 12 months from the date of purchase.
- Free support for 24 months from the date of purchase.
- Free security updates and patches for 3 years.

SaaS (Software as a Service):

We take care of the installation and hosting, you pay a fixed monthly fee based on your requirements (there is no commission per reservation). Updates are free and seamless, support is free for as long as the contract runs.

You pay a one time setup fee of \$125 (£100) (€116). The price per month is based on the number of rooms and starts at \$35 (£28) (€33) for 25 rooms. Minimum contract is 2 months. *

What You Get

- Hosting and installation on one of our servers
- RezEasy Cloud program to use as long as you maintain the contract
- Free updates for as long as you maintain the contract
- Free support for as long as you maintain the contract
- Free security updates and patches for as long as you maintain the contract

* Please note that we reserve the right to change prices, support and upgrade details should the needs arise. We price in US Dollars and exchange rates are correct at the time this brochure was printed.

System Requirements (for direct purchase)

The Website

- Business class Linux or Windows website hosting (Linux recommended).
- Cgi scripting (Perl)
- MySQL database

Accessing RezEasy Cloud

- Internet connected device (PC, Mac, Linux box, Apple or Android tablet or smartphone)
- Web browser (RezEasy is compatible with all major browsers).

Demo

We have a full working demo of RezEasy Cloud PMS. Unlike our competitors we are not going to ask you to fill in a form or give us your contact details just so you try the demos.

Simply go to the link below to access the demo.

<https://hallisoft.com/hotel-pms/hotel-pms-demo.html>

The screenshot displays the RezEasy PMS - Front Desk interface. The top navigation bar includes tabs for RESERVATIONS, IN-HOUSE, FINANCIAL, MANAGEMENT, REPORTS, POS, MISCELLANEOUS, and CONFIGURATION. Below this, a secondary navigation bar shows icons for HOME, Arrivals, Departures, Reservations, Guests, Housekeeping, Rooms, and Folio View/Print. A dropdown menu for IN-HOUSE is open, showing options: All Arrivals, GDS/OTA Arrivals (highlighted), Group Arrivals, and Virtual Arrivals. The main content area features three large blue buttons: Arrivals, Departures, and No Shows. Below these, a 'RESERVATIONS: CALENDAR VIEW' section shows a calendar for June 15, 2023, to July 19, 2023. The calendar displays room occupancy with names like JOHN CARTWRIGHT, BROWN, SMITH George W, etc. A 'Reservation Check-In' button is visible. To the left, a bar chart titled 'Occupancy per Day Next 30 Days' shows occupancy levels from 15 Jun to 4 Jul. Below the chart, buttons for 'Last 90 Days', 'Last 30 Days', and 'Today' are shown. An 'Enter Room Rates' dialog box is open, allowing users to set rates for specific dates and days of the week. At the bottom, a '30 Most Recent Reservations' table lists reservation details, and a 'Revenue by Room Type' table shows financial data for 15-June-2023.

Ref	Booked	Rate Code	Room Code	Guest Name
1000119	15-Jun-2023	INTERNET	SGL	NALINI
1000118	13-Jun-2023	CHANNELS	SGL	GREEN
1000117	03-Jun-2023	XXX	SGL	GREENWA
1000116	03-Jun-2023	INTERNET	DBL	BALE Sir
1000115	03-Jun-2023	CHANNELS	SGL	GREENWA
1000114	26-May-2023	INTERNET	DBL	BALE Sir
1000113	02-Jun-2023	RACK	SGL	CARTWRI
1000112	26-May-2023	INTERNET	DBL	THOMAS

Code	Rooms	Occupied	Blocked	Vacant	% Occupancy	Total Revenue	Revenue Per Room
DBL	50	10	0	40	20.000%	€50.00	€5.00
FAM	8	2	0	6	25.000%	€60.00	€30.00
SGL	12	5	0	7	41.667%	€287.50	€57.50
Totals:	70	17	0	53	24.286%	€397.50	€23.38

	Total Revenue	Revenue Per Day
Room Revenue	€397.50	€397.50
Other Revenue	€335.00	€335.00
Total Revenue	€732.50	€732.50