



## RezEasy Single - Hotel Booking Engine



RezEasy Single Booking Engine provides hotels, motels, B&B's and gesthouses with a powerful way to sell their rooms online. Each booking from your website is instantly added to the database used by the Back Office and room inventory is updated in real time. The system is mobile friendly and auto-detects the visitor device before selecting the appropriate interface for computer, tablet or smartphone.

Online bookings from your website are a must, especially right now. RezEasy Single is the answer to getting your hotel website up to speed and meeting your revenue targets.

## Affordable (No Commission No Monthly Fee!)

Estimated fees on reservations booked via a GDS and other systems, can be as high as 30% (including transaction fees and commissions). With RezEasy you pay one fixed fee – that is it!

You can easily recoup the cost of RezEasy within the first few weeks of operation. Selling just a few room nights is enough to recover your investment. Purchase RezEasy today and take control of your business. For just the cost of a few room nights you can have your own online reservations system working for you 24hrs a day, 7 days a week, 365 days a year!

## Easy Set-up & Operation

RezEasy uses the Internet so there is no need to install or maintain complicated computer software. We take care of the installation and deliver a system ready to accept input of your data.

## Powerful & Feature Packed

RezEasy is probably the most powerful online booking system available and will transform your website into a fully functional and secure Online Booking Engine with reporting and sales analysis functions. Online bookings from your website are a must, especially right now. RezEasy Single is the answer to getting your hotel website up to speed and meeting your revenue targets.

#### How it Works

## Finding a Room:

- Visitors can find one or more available rooms using a search form of by selecting directly from a calendar.
- Full details of available rooms including the total price and daily rate are made available to the visitor.
- Visitors know exactly what the total cost will be, no nasty surprises on the check-out page.



### **Reservations:**

- Visitors can book one or more rooms at the same time.
- Meals and optional extras can be included on reservations. These can be charged per room per night, per person per night, per person or per booking.
- Guests can change and cancel reservations online before check-in. You specify the minimum number of days prior to check-in when these changes can be made.
- Reservations are automatically added to the database and will be instantly available in the Property Management System.

#### **Room Rates:**

- Designate a rate code that is used for Online Reservations.
- Rates are set in the Back Office System and any changes are instantly available for Online Reservations.
- You can set up discounts and promotional codes.

## Packages & Offers:

• Package your rooms with other products to create unique offerings. Select when these offers are available, the rooms types and number of persons per package.

### Flexible Booking Restrictions:

- Restrict visitors to booking a minimum number of nights between certain dates such as public holidays.
- Restrict visitors to booking a minimum number of nights if their stay spans a weekend.
- Restrict visitors to booking exact numbers of nights, example: 3,5,7,14,21
- Specify an arrival day or allow arrival on any day of the week.
- Specify a leadtime (minimum number of days between booking and arrival).
- Collect the names of all guests on the reservation confirmation page.

### Easy Navigation and Display:

- Visitors can easily navigate through the website and view detailed information.
- Display full details of your property, amenities, rooms, rates etc.
- Include location information and Google map.
- RezEasy includes an interactive picture gallery and guest reviews pages.

### **Email Confirmations:**

- Automatically send pre-arrival reminder and post-departure email to guests.
- Reservation confirmation automatically sent to the guest by email (with a copy to you and a cc address).



## **Customizable Templates:**

- All website templates are fully customizable text, fonts, colours, images etc.
- All email and invoice templates are fully customizable text, fonts, colours, images etc.

### Languages & Currencies:

- Create the Online Reservation System in up to 8 languages.
- Professional translations can be supplied on request (additional charges apply).
- Display prices in up to 8 currencies.
- Connects to over 35 different payment systems
- Allow guests to pay in the currency of their choice (requires a multi-currency payment system).
- Automatically update exchange rates (requires an account with a currency exchange service).

## **Online Payments**

Payment can be made by PayPal, bank transfer or via a payment system (RezEasy is pre-configured for 36 different payment systems)

## **Back Office System**

### **Reservations & Guests**

- · Create new reservations.
- Add meals and optional extras to reservations. These can be charged per room per night, per person per night, per person or per booking.
- Change and cancel reservations.
- · Save full guest details.

#### **Room Rates**

- Create any number of rate codes.
- Rates can be Seasonal (calendar dates), Flexi-Rate (calendar dates with different rate at weekends), or Day-Week-Month.
- Rates can be per room or per person.
- You can have several rate codes for the same room type, and the rates can be different types.
- Rates can be changed quickly and easily for any day or block of days.
- Charge different rates for this year and next year.
- Rates can be increased/decreased globally (all rates) by a percentage or fixed amount.
- Copy rates and increase/decrease by a percentage or fixed amount.

## **Availability**

- Check or view availability (inventory) either as a calendar or bulk update.
- Set different allocations for agents and corporate clients.



## **Management & Reports**

- Create agents/corporate clients and set a rate code, room allocation and commission.
- Allow selected agents/corporate clients to login and make/change/cancel reservations based on their rate code and allocations.
- Full range of reports for reservations and financial.

#### **Email & Miscellaneous**

- Automatically send pre-arrival and post-departure email to guests.
- Send reservation confirmation by email.
- Send personalized email to a guest or mailing lists.

## Agent/Corporate Client Module

This is an application designed to allow agents or corporate clients to make, change and cancel reservations online. Each agent/corporate client can be configured with a room allocation, room rate and (optionally) a discount. You can turn, on or off, the ability for individual agents/corporate clients to login and booking online. The program is part of the RezEasy Single system and is included as part of the package.

When a reservation is created, changed or canceled the RezEasy database is updated immediately and you will be able to access the reservation. Email confirmation messages are sent to you and the agent/corporate client. Details of the reservation can be printed and given to the guest. If you have configured a discount for the agent/corporate client the rates shown on the guest voucher do not include this discount.

#### Reservations

- New Reservation
- Cancel a Reservation before check-in
- Modify a Reservation before check-in
- View Current Reservations (ie. not checked-out)
- View Reservation History

### Rooms

- Availability by Room Type (based on the agent/corporate client allocation not total number of rooms)
- Room Details
- Room Rates (this is the rate code that you apply to the agent/corporate client)

## Transaction Manager Module

This is an application designed to record credit card details and store them to the RezEasy database. These transaction can then be processed using your existing merchant account or virtual credit card terminal.



The program is part of the RezEasy Single system and is included in the package. You can also (optionally) connect Transaction Manager to the preCharge system which adds comprehensive credit card transaction fraud scoring.

All credit card details are encrypted before being stored to the database. Selected RezEasy users (those with access to financial data) can login and view or print details.

Transaction Manager can be included in RezEasy configuration as one of the payment methods for the Online Reservation System. Typically you would use the program where you don't want to take an immediate payment for an online reservation, and prefer to just hold the card details as a guarantee against a no-show.

## **Channel Manager Module**

RezEasy's Channel Manager module automatically updates your inventory and rates in the Global Distribution Systems (GDS) and Last Minute Booking Sites where you list your rooms. Reservations taken on these sites are automatically added to RezEasy's database, inventory is reduced thus avoiding double booking and the need to make manual updates.

You can now manage your inventory and prices in one place. Any rate configured in RezEasy can be set as the Channel Manager rate which is used to update each GDS. Each time that rate or inventory changes all GDS systems are updated automatically.



#### **Channels**

The channel manager connects with over 170 GDS and distribution channels including:

- Agoda
- Alpharooms.com
- Asia Travel
- Avvio
- BedBooker
- Booking.com
- BookingButton
- Bookit.com
- Expedia
- GTA-Travel
- Getaroom.com
- Globekey
- Globeres
- HRS
- HotelClub
- Hotelbeds
- Hotwire
- Last Minute.com
- LateRooms
- Orbitz
- Travelocity (GHE)
- Venere
- Wotif



RezEasy's Channel Manager works via a third party (Siteminder or Octorate) and additional charges will apply.

## A Full Range of Reports

### **Financial**

Annual Sales Annual sales made via RezEasy

Monthly Sales Monthly sales made via RezEasy

GDS Sales Reservations received from GDS systems like Booking.com and Expedia (require the

Channel Manager Module)

Online Transactions Transaction details for online payments. If you are using Transaction Manager this

will include card details.

#### Reservations

Arrivals Reservations where the guest is due to arrive on the dates you select. The report

can be shown for the current date, a future date or date range

Departures Reservations where the guest is due to depart on the dates you select. The report

can be shown for the current date, a future date or date range

In-House Reservations where the quest is currently in-house

Guests

In-House Guests All in-house Guests for the current date. The report is for the main guest only and

shows brief details for each guest

Mailing List All Guests that are on your mailing list

### **Rooms & Rates**

Availability The rooms available for the period you select

Rates Room rates for the rate codes that you have set up

### **Admin Reports**

Monthly Sales Totals Total sales for each month of the year
Sales/Country Total sales by country (current year)

Agents Agent/Corporate Client details

Users (Staff) User login details



## What does it Cost?

RezEasy Single includes the Back Office, Booking Engine, Agent/Corporate Client Module, Transaction Manager Module and setup on your website hosting. Price is based on the number of rooms as follows \*:

Up to 50 rooms: \$399 (£265) (€365)
 More than 50 rooms: \$499 (£335) (€455)

### What You Get

- Installation on your website or server
- RezEasy Single to use as long as you wish with no additional charges
- Free updates for 3 months from the date of purchase
- Free support for 3 months from the date of purchase
- Free security updates and patches for 3 years

## RezEasy Single Demo

### Select a demo to view



Main Program Administration & Global Configuration

**Back Office Administration** 

**Agents Module** 

**Online Reservation System** 

## **System Requirements**

### The Website

- Business class Linux or Windows website hosting (Linux recommended).
- Cgi scripting (Perl)
- MySQL database

## Accessing RezEasy Single

- Internet connected device (PC, Mac, Linux box, Apple or Android tablet or smartphone)
- Web browser (RezEasy is compatible with all major browsers)

<sup>\*</sup> Please note that we reserve the right to change prices, support and upgrade details should the needs arise. Exchange rates are correct at the time this brochure was printed.